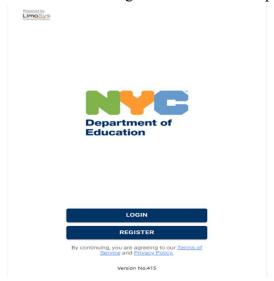
# **Families Ride Share Guide for Booking Trips**

The ride share application is available to families at doe.tripslink.com

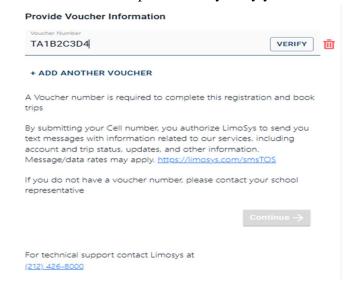
• New users must register to create a user profile



- To complete the registration process, the user will be asked to provide a valid cell phone number and provide a valid "voucher" authorization code issued to them by the New York City Public Schools (NYCPS).
- Returning users, click **LOGIN**.

### **New User Registration**

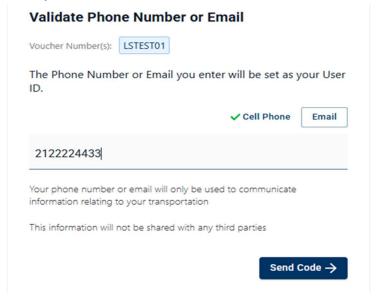
• Enter the "Voucher" provided to you by your school and click "Verify".



- Successful verification will enable you to "continue" the registration process.
- You must have a valid voucher to complete the registration process. If verification fails, please get in touch with your transportation coordinator at your school.

#### Validate Your Cell Phone Number

 Enter a cellphone number where you can receive a verification code, and click "send code",

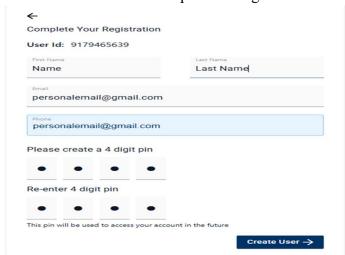


## Cell phone verification

• Enter the code you received via SMS and click "verify".

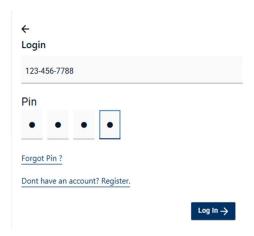
## **Complete Your Registration**

- Enter your name, email address, and create a four-digit access pin.
- The PIN created here will be used for your future logins into the Booking App.
- Click "Create User" to complete the registration

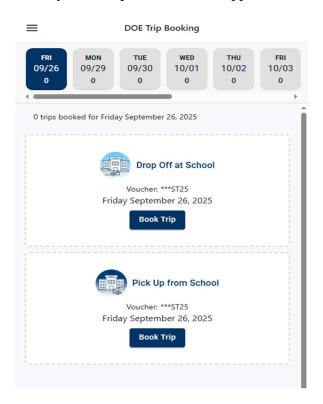


## App Log In

- Enter the cell phone number provided in the registration process
- Enter the four-digit PIN created in the registration process
- Press "log in"
  - o If you are a new user and have not yet created a pin, click register to complete the registration process.

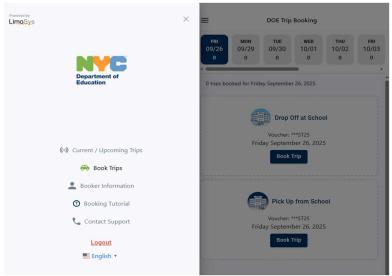


- Congratulations, you have completed the registration process and logged into the app.
- You can now book and manage your transportation
- Click the three lines at the top left corner to expand the app settings panel, where you can access your user profile, find the app tutorial, and technical support.



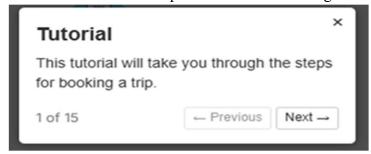
# **Booking Tutorial**

• Select the booking tutorial option from the list to start the app-guided tour and learn how to book and manage your transportation.



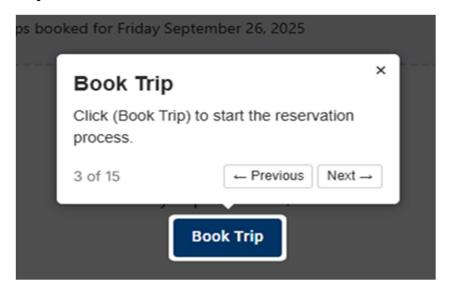
## **Tutorial**

• Use the tutorial next and previous buttons to navigate through

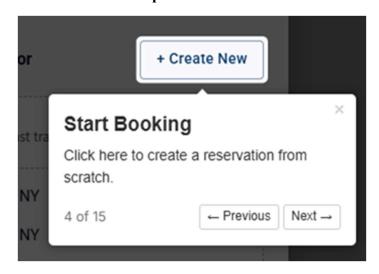


• Date selector – date will allow you to choose the booking day

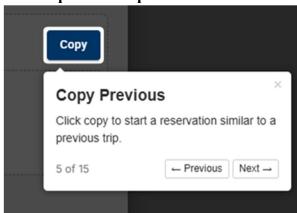
# Book a trip



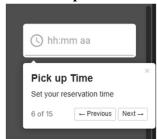
# • Create a new trip



• Use the previous trip



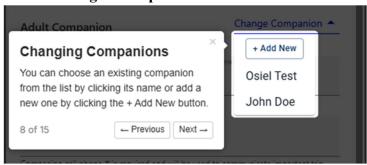
# • Time setup



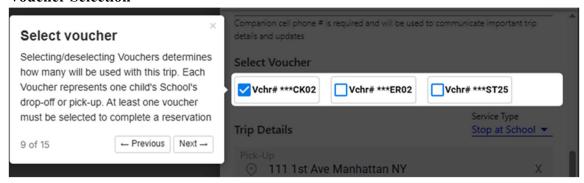
# • Companion selection



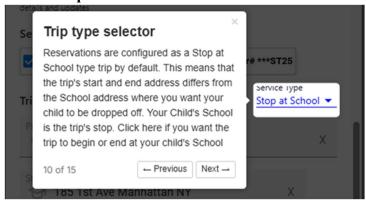
### • Add or change a companion



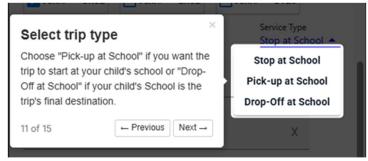
#### • Voucher Selection



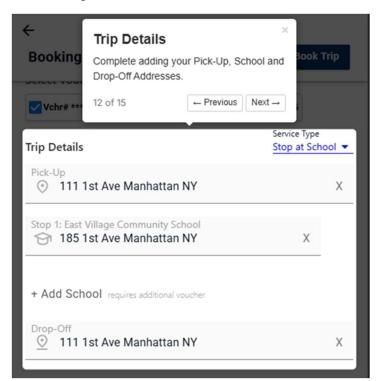
### • School Stop Selection



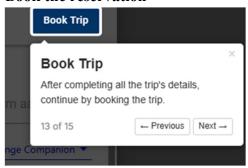
# • Trip Type



# • Trip Details



## • Book the reservation



## • Preview

